

EditComm - Frequently Asked Questions

Question 1 - I have just purchased a new laptop computer only to find it as no serial port, what do I need ?

Answer - Since USB has become so popular, it is not unusual for serial ports not to be fitted as standard.

For some time I have been searching for a USB to Serial adaptor that works correctly with the Fanuc CNC controls fitted on the 600 UK products that I support.

I now use and recommend a USB to Serial adaptor supplied by **Brainboxes Limited** They can look after all your RS232 hardware needs, be it getting your Netbook to talk to your CNC or your Desktop serving your CNC machines via RS232 multi port cards. I find their products very reliable and their support team are very helpful.

Question 2 - How do I purchase EditComm ?

Answer - To purchase your copy of EditComm

UK account holders may send a purchase order to Les Robbins CNC Services

Non account holders will find contact details on this website, you can also pay via Paypal.

You will be sent a Registration ID to permanently activate your software.

You MUST include the Evaluation ID, Machine ID (these can be found on the first splash screen of your evaluation copy)

plus your name, postal address and your e-mail address.

Question 3 - I have downloaded an evaluation copy of editcomm. When I try to run it I get message box ' comms not set up - auto detecting serial port' click ok. Then ' all comm ports are in use or disabled. You must release one of the ports before you can use editcomm. Click ok. Then editcomm closes down.

My computer is running 64 bit windows. Will editcomm still work?

Answer - Basically, EditComm was unable to find a serial port on your computer. There are no issues with Windows 7 or 64 bit.

You need to add a serial port to your computer, if you look at the link to brainboxes above, you will find they sell a USB to serial adaptor that works very well, cost is around £39